

# § 1 TK-ZV 2023 Zuordnung der Funktionen und Verwendungen

TK-ZV 2023 - Telekom-Zuordnungsverordnung 2023

⌚ Berücksichtigter Stand der Gesetzgebung:

Die für Beamte, die der Telekom Austria AG oder einem ihrer Tochterunternehmen gemäß § 17 PTSG zur Dienstleistung zugewiesen sind, in Betracht kommenden Funktionen und Verwendungen werden folgenden Verwendungs- und Dienstzulagengruppen zugeordnet:

lfd. Nr. PT DZ Verwendung

|    |   |   |                                                                                                              |
|----|---|---|--------------------------------------------------------------------------------------------------------------|
| 1  | 1 | S | DR Network, Service Enabler oder Chief Security Officer                                                      |
| 2  | 1 | S | DR Residential Sales                                                                                         |
| 3  | 1 | S | Leiter der nachgeordneten Personalämter                                                                      |
| 4  | 1 | S | DR Legal                                                                                                     |
| 5  | 1 | S | DR Accounting & Investment Management oder Controlling                                                       |
| 6  | 1 | S | DR Supply Chain Management                                                                                   |
| 7  | 1 | S | DR Customer Service & Sales oder Small Business Sales                                                        |
| 8  | 1 | S | DR Business Area, Large Enterprise, Medium Enterprise                                                        |
| 9  | 1 | S | DR Residential Marketing und Marketing Communication                                                         |
| 10 | 1 | S | DR von Wholesale National oder DR Wholesale International                                                    |
| 11 | 1 | S | DR Internal Audit                                                                                            |
| 12 | 1 | 1 | DR TEC Business, TEC Infrastructure, TEC Cosumer                                                             |
| 13 | 1 | 1 | HO Voice & Data Core                                                                                         |
| 14 | 1 | 1 | HO Personalamtsagenden, Arbeits- und Dienstrecht                                                             |
| 15 | 1 | 2 | HO Network Transport & IP                                                                                    |
| 16 | 1 | 2 | HO Technical Competence Center, IT & Tools, National, Operation Management oder Regionale Leitung in Network |
| 17 | 1 | 2 | HO in ICT Services ausgenommen Transformation & Development                                                  |
| 18 | 1 | 2 | HO in Information Technology ausgenommen IT Wholesale & Corporate oder IT Business                           |
| 19 | 1 | 2 | HO in Controlling                                                                                            |
| 20 | 1 | 2 | HO TEC Cross Functions                                                                                       |

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| 21 | 1 | 2 | HO Digital Channels                                                                                                            |
| 22 | 1 | 2 | HO Regulatory & European Affairs                                                                                               |
| 23 | 1 | 2 | HO in Legal                                                                                                                    |
| 24 | 1 | 2 | HO People & Change, Operations oder Business Partner                                                                           |
| 25 | 1 | 2 | HO Business Intelligence Competence Center                                                                                     |
| 26 | 1 | 2 | Zentrale Funktion Personalamtsagenden, Arbeits- und Dienstrecht                                                                |
| 27 | 1 | 3 | Programmanager Master Pro                                                                                                      |
| 28 | 1 | 3 | Legal Generalist Master Pro                                                                                                    |
| 29 | 1 | 3 | Business Lead - Portfolio & Solution Management                                                                                |
| 30 | 2 | S | HO A1 External Communications                                                                                                  |
| 31 | 2 | S | Business Lead - Center of Expertise oder Reporting                                                                             |
| 32 | 2 | S | HO IT Wholesales & Corporate oder IT Business                                                                                  |
| 33 | 2 | S | HO Transformation & Development, Strategic Projects & Quality Management oder Customer 360°                                    |
| 34 | 2 | S | HO Customer Interaction oder Channel Strategy & Planning                                                                       |
| 35 | 2 | S | HO Device Management oder HO Innovation                                                                                        |
| 36 | 2 | S | HO Internal Communications und Employee Experience                                                                             |
| 37 | 2 | 1 | GL in Network Regionen ausgenommen Technische Sachverständige und Information Security                                         |
| 38 | 2 | 1 | GL in ICTS ausgenommen ITSM Tools, Performance Quality & Improvement, Solution Architecture, B2B und Storage & Backup Services |
| 39 | 2 | 1 | GL in Controlling                                                                                                              |
| 40 | 2 | 1 | GL von Logistic Operation & Transport oder Material Supply Chain Planning                                                      |
| 41 | 2 | 1 | GL Advanced Analytics & AI in Business Intelligence Competence Center                                                          |
| 42 | 2 | 1 | GL Technical Service oder GL General Service                                                                                   |
| 43 | 2 | 1 | GL Sales & Retention oder GL Telesales in Small Business Sales                                                                 |
| 44 | 2 | 1 | GL Service Backoffice                                                                                                          |
| 45 | 2 | 1 | GL Regional Sales oder Area Sales Manager                                                                                      |
| 46 | 2 | 1 | GL Large Enterprise oder Public Sector & Healthcare                                                                            |
| 47 | 2 | 1 | GL Customer Delivery Coordination                                                                                              |
| 48 | 2 | 1 | Internal Audit Expert Senior                                                                                                   |
| 49 | 2 | 1 | Technical Expert Senior bei GL, Krisenmanagement oder Information Security                                                     |
| 50 | 2 | 1 | Projekt- oder Programmanagement Expert Senior                                                                                  |
| 51 | 2 | 1 | Solution Architect Expert Senior oder Domain Architect Expert Senior                                                           |
| 52 | 2 | 1 | Business Consultant Analyst oder Enterprise Architect Expert Senior                                                            |
| 53 | 2 | 1 | Purchasing Generalist Expert Senior oder Strategische Einkäufer Expert Senior                                                  |
| 54 | 2 | 1 | Data Scientist Expert Senior                                                                                                   |
| 55 | 2 | 1 | Prozessmanagement Expert Senior & Business Process Improvement Expert Senior                                                   |
| 56 | 2 | 1 | Controller                                                                                                                     |
| 57 | 2 | 1 | Account Manager Public Sector & Health Care Expert Senior                                                                      |

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| 58 | 2 | 1 | Corporate Account Manager Expert Senior                                                                                                      |
| 59 | 2 | 1 | ICT Sales (Solution Sales) Expert Senior                                                                                                     |
| 60 | 2 | 1 | Produktmanagement Expert Senior, Portfoliomanager Expert Senior oder ECO Systemmanager Expert Senior                                         |
| 61 | 2 | 1 | Solution Business Development Management Expert Senior                                                                                       |
| 62 | 2 | 1 | Key Account Manager Expert Senior oder Industry Executive Key Account Manager                                                                |
| 63 | 2 | 1 | Legal Generalist Expert Senior                                                                                                               |
| 64 | 2 | 1 | Lead Business Partner Expert Senior                                                                                                          |
| 65 | 2 | 1 | Agile Coach Expert Senior oder Agile Master Expert Senior                                                                                    |
| 66 | 2 | 1 | People & Resource Manager Expert Senior                                                                                                      |
| 67 | 2 | 1 | Product Owner Expert Senior                                                                                                                  |
| 68 | 2 | 1 | Tribe Lead Expert Senior                                                                                                                     |
| 69 | 2 | 1 | Telco Cloud Engineer Expert Senior                                                                                                           |
| 70 | 2 | 1 | Contracting Vertragsprüfung in A1 Towers                                                                                                     |
| 71 | 2 | 1 | Leitung HUB (Security, Network)                                                                                                              |
| 72 | 2 | 2 | GL in Operation Management Support & Technical Competence Center                                                                             |
| 73 | 2 | 2 | GL ITSM Tools, Performance Quality & Improvement, Solution Architecture, B2B und Storage & Backup Services                                   |
| 74 | 2 | 2 | GL Change & Releasemanagement                                                                                                                |
| 75 | 2 | 2 | GL Technische Sachverständige, Coordination Office, Information Security und Order Management & After Sales                                  |
| 76 | 2 | 2 | GL BIS Consumer Campaigning & Marketing sowie BI Service Enterprise Business/Technology/Financial in Business Intelligence Competence Center |
| 77 | 2 | 2 | GL Planning und Reporting                                                                                                                    |
| 78 | 2 | 2 | GL Robotics & Innovation Center                                                                                                              |
| 79 | 2 | 2 | GL Medium Enterprise                                                                                                                         |
| 80 | 2 | 2 | GL Performance & Development, Strategy & Customer Experience Mgmt                                                                            |
| 81 | 2 | 2 | GL von Customer Project Billing oder Business Systems & Processes                                                                            |
| 82 | 2 | 2 | GL in Corporate Portfolio & Projektmanagement                                                                                                |
| 83 | 2 | 2 | GL von Commercial Area Management                                                                                                            |
| 84 | 2 | 2 | Business Service & Business Architect Expert Pro                                                                                             |
| 85 | 2 | 2 | ICT Designer Expert Pro                                                                                                                      |
| 86 | 2 | 2 | GL HR Operation                                                                                                                              |
| 87 | 2 | 3 | TL in Network oder ICT Services                                                                                                              |
| 88 | 2 | 3 | TL in Customer Project Management, Customer Delivery Management oder Customer Project Billing                                                |
| 89 | 2 | 3 | GL Sales Support Management                                                                                                                  |
| 90 | 2 | 3 | Paralegal Generalist Expert                                                                                                                  |
| 91 | 2 | 3 | Controller Expert                                                                                                                            |
| 92 | 2 | 3 | Internal Audit Expert                                                                                                                        |

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| 93  | 2 | 3 | External Communications                                                                     |
| 94  | 2 | 3 | Network Engineer Expert (RFM) im TEC Bereich                                                |
| 95  | 2 | 3 | Technical Expert oder Business Service Manager im TEC Bereich                               |
| 96  | 2 | 3 | Projektmanager Expert                                                                       |
| 97  | 2 | 3 | Solution Architect Expert, Domain Architect Expert oder IT Trainer Expert                   |
| 98  | 2 | 3 | Business Consultant Analyst oder Enterprise Architect Expert                                |
| 99  | 2 | 3 | Domain Architect Expert, Solution Designer Expert oder Delivery Lead Expert                 |
| 100 | 2 | 3 | Billing Application & Operation Expert                                                      |
| 101 | 2 | 3 | Kommunikationsmanager Expert                                                                |
| 102 | 2 | 3 | Financial- oder Business Analyst Expert                                                     |
| 103 | 2 | 3 | Vertrags- und Finanz Expert                                                                 |
| 104 | 2 | 3 | Technical Designer Expert oder Qualitätsmanagement Expert im TEC Bereich                    |
| 105 | 2 | 3 | Beschwerdemanager Expert oder Partnermanager Expert                                         |
| 106 | 2 | 3 | Engineering Expert in Technical Competence Center                                           |
| 107 | 2 | 3 | Prozessmanagement Expert oder Business Process Improvement Expert                           |
| 108 | 2 | 3 | Purchasing Generalist & Strategische Einkäufer Expert                                       |
| 109 | 2 | 3 | Business Service Expert & Business Systems Expert oder Data Analyst & Data Architect Expert |
| 110 | 2 | 3 | Business Data Engineer Expert oder Business Business Consultant Expert                      |
| 111 | 2 | 3 | Projektmanagement Expert oder Reporting Designer Expert oder Process Manager Expert         |
| 112 | 2 | 3 | Master Shop Manager                                                                         |
| 113 | 2 | 3 | Key Account Manager Expert                                                                  |
| 114 | 2 | 3 | Customer Delivery Management Expert                                                         |
| 115 | 2 | 3 | ICT Designer Expert                                                                         |
| 116 | 2 | 3 | Produktmanagement Expert                                                                    |
| 117 | 2 | 3 | Bid Manager Expert                                                                          |
| 118 | 2 | 3 | Kundenprojektmanager Expert                                                                 |
| 119 | 2 | 3 | Solution Designer Expert                                                                    |
| 120 | 2 | 3 | Market Research Expert oder Advanced Data Scientist Expert                                  |
| 121 | 2 | 3 | Implementation Management Expert                                                            |
| 122 | 2 | 3 | Billing Expert                                                                              |
| 123 | 2 | 3 | Roaming Manager Expert                                                                      |
| 124 | 2 | 3 | Presales Partner Manager Expert                                                             |
| 125 | 2 | 3 | Projektmanagement Expert                                                                    |
| 126 | 2 | 3 | Generalist Expert für Arbeits- und Dienstrecht                                              |
| 127 | 2 | 3 | Arbeitssicherheit oder Gesundheitsmedizin Expert                                            |
| 128 | 2 | 3 | Expert für Internal Communications                                                          |
| 129 | 2 | 3 | Business Partner Expert                                                                     |
| 130 | 2 | 3 | People & Resource Manager Expert                                                            |

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| 131 | 2 | 3 | Product Owner Expert                                                                                                                                  |
| 132 | 2 | 3 | Agile Coach Expert oder Agile Master Expert                                                                                                           |
| 133 | 2 | 3 | Expert Convergent Services                                                                                                                            |
| 134 | 2 | 3 | Software Asset Management / Lizenz Manager                                                                                                            |
| 135 | 2 | 3 | Telco Cloud Engineer Expert                                                                                                                           |
| 136 | 2 | 3 | NFV Engineer Operation Expert                                                                                                                         |
| 137 | 2 | 3 | Planning Expert                                                                                                                                       |
| 138 | 2 | 3 | Roll Out Auftragsmanagement in Fiber Factory                                                                                                          |
| 139 | 2 | 3 | Roll Out Reporting in Fiber Factory                                                                                                                   |
| 140 | 2 | 3 | Sharing Contract Management in A1 Towers                                                                                                              |
| 141 | 2 | 3 | Spezifikation und Prozesse Expert                                                                                                                     |
| 142 | 2 | 3 | Wirtschaftlichkeitsprüfung in A1 Towers                                                                                                               |
| 143 | 2 | 3 | SDN Engineer Operation Expert                                                                                                                         |
| 144 | 2 | 3 | TL in Network Regionen Service oder Special Service Teams, Cable Competence Center, Technical Competence Center, Dispatching Teams oder Support Teams |
| 145 | 2 | 3 | Customer Experience Experte                                                                                                                           |
| 146 | 2 | 3 | Sales Planner & Analyst Expert                                                                                                                        |
| 147 | 3 | 1 | TL von After Sales in Logistics                                                                                                                       |
| 148 | 3 | 1 | TL Telesales in Small Business Sales, TL in General Service und Technical Service oder TL in Customer Support Center                                  |
| 149 | 3 | 1 | TL in Regional Sales                                                                                                                                  |
| 150 | 3 | 1 | A1 Shop Manager                                                                                                                                       |
| 151 | 3 | 1 | Planner Cable Specialist Senior oder Engineering Specialist Senior                                                                                    |
| 152 | 3 | 1 | Specialist Senior mit internationaler Ausrichtung im TEC Bereich                                                                                      |
| 153 | 3 | 1 | Technical Designer Expert oder Test- und Qualitätsmanagement Specialist Senior                                                                        |
| 154 | 3 | 1 | Partnermanager oder Logistikmanager Specialist Senior oder Payphone Specialist Senior                                                                 |
| 155 | 3 | 1 | Performance Management (Expert)                                                                                                                       |
| 156 | 3 | 1 | Meßspezialist im TEC Bereich                                                                                                                          |
| 157 | 3 | 1 | Technical Support Specialist Senior im Technical Competence Center                                                                                    |
| 158 | 3 | 1 | Projektmanager Specialist Senior                                                                                                                      |
| 159 | 3 | 1 | Business Service & Business Systems Specialist Senior oder Governance Specialist Senior                                                               |
| 160 | 3 | 1 | Account Manager Geoseller                                                                                                                             |
| 161 | 3 | 1 | Account Manager Specialist Senior                                                                                                                     |
| 162 | 3 | 1 | Customer Delivery Management Specialist Senior                                                                                                        |
| 163 | 3 | 1 | ICT Support Specialist Senior                                                                                                                         |
| 164 | 3 | 1 | Produktmanagement Specialist Senior                                                                                                                   |
| 165 | 3 | 1 | Projekt- & Prozessmanager Specialist Senior                                                                                                           |
| 166 | 3 | 1 | Lead Analyst Qualified Expert oder Advanced Data Scientist Qualified Expert                                                                           |

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| 167 | 3 | 1 | Key Account Manager Specialist Senior                                                                           |
| 168 | 3 | 1 | Agile Master Specialist Senior                                                                                  |
| 169 | 3 | 1 | Planning Qualified Expert                                                                                       |
| 170 | 3 | 1 | Product Owner Specialist Senior                                                                                 |
| 171 | 3 | 1 | Sales Planner & Analyst                                                                                         |
| 172 | 3 | 1 | Experience Improvement Manager                                                                                  |
| 173 | 3 | 2 | Technical Support Specialist Pro in Technical Competence Center oder Servicetechniker Specialist Pro in Network |
| 174 | 3 | 2 | TL Network Construction Transport Team                                                                          |
| 175 | 3 | 2 | Business Analyst Specialist Pro                                                                                 |
| 176 | 3 | 2 | Billing Application & Operation Specialist Pro                                                                  |
| 177 | 3 | 2 | Power Engineering Specialist Pro                                                                                |
| 178 | 3 | 2 | Planner Cable Specialist Pro oder Engineering Specialist Pro                                                    |
| 179 | 3 | 2 | Technical Specialist Pro ohne internationale Ausrichtung im TEC Bereich                                         |
| 180 | 3 | 2 | Partnermanagement Support Specialist Pro                                                                        |
| 181 | 3 | 2 | Beschwerdemanager Specialist Pro                                                                                |
| 182 | 3 | 2 | Broadcasting Specialist Pro im TEC Bereich                                                                      |
| 183 | 3 | 2 | Dispatcher Specialist Pro                                                                                       |
| 184 | 3 | 2 | Netzdoku Specialist Pro im TEC Bereich                                                                          |
| 185 | 3 | 2 | Technical Engineer Specialist Pro                                                                               |
| 186 | 3 | 2 | Logistic Specialist Senior                                                                                      |
| 187 | 3 | 2 | Reporting Specialist Pro                                                                                        |
| 188 | 3 | 2 | Special Complaints Specialist bzw. Teamcoach                                                                    |
| 189 | 3 | 2 | Billing Specialist Pro                                                                                          |
| 190 | 3 | 2 | Quality Coach (Advanced Expert)                                                                                 |
| 191 | 3 | 2 | Account Manager Specialist Pro in Indirect Sales                                                                |
| 192 | 3 | 2 | A1 Shop Deputy Manager Specialist Pro                                                                           |
| 193 | 3 | 2 | Territory Account Manager Specialist Pro                                                                        |
| 194 | 3 | 2 | Customer Delivery Management Specialist Pro oder Offer Management Specialist Pro                                |
| 195 | 3 | 2 | Ordering Management Specialist Pro                                                                              |
| 196 | 3 | 2 | Billing Specialist Pro                                                                                          |
| 197 | 3 | 2 | Generalist Specialist Pro für Arbeits- und Dienstrecht oder Strategie- und Personalentwicklung                  |
| 198 | 3 | 2 | Business Partner Specialist Pro                                                                                 |
| 199 | 3 | 2 | Administrative Assistenz LTMA mit überwiegend fachlichen Aufgaben                                               |
| 200 | 3 | 2 | Arbeitssicherheit oder Gesundheitsmedizin Spezialist Pro                                                        |
| 201 | 3 | 2 | Telco Cloud Engineer Advanced Expert                                                                            |
| 202 | 3 | 2 | NFV Engineer Operation Advanced Expert                                                                          |
| 203 | 3 | 2 | SDN Engineer Operation Advanced Expert                                                                          |

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| 204 | 3 | 2 | SDN Engineer Planning Advanced Expert                                        |
| 205 | 3 | 2 | Contracting Vertragsmanagement Advanced Expert                               |
| 206 | 3 | 2 | Planning Advanced Expert                                                     |
| 207 | 3 | 2 | Trainer (Advanced Expert)                                                    |
| 208 | 3 | 2 | Desk-based Account Manager                                                   |
| 209 | 4 | - | Planner Network Specialist, Egeineering Specialist oder Technical Specialist |
| 210 | 4 | - | Radio Access Network Specialist im TEC Bereich                               |
| 211 | 4 | - | Servicetechniker Specialist in Network Teams                                 |
| 212 | 4 | - | Partnermanagement Support Specialist                                         |
| 213 | 4 | - | Technical Support Specialist im TEC Bereich                                  |
| 214 | 4 | - | Planner Cable Specialist im TEC Bereich                                      |
| 215 | 4 | - | Arbeitsvorbereitung / Planer TASL Specialist                                 |
| 216 | 4 | - | Power Engineering Specialist oder Maintenance Specialist mit Klimatechnik    |
| 217 | 4 | - | Dispatcher Spezialist                                                        |
| 218 | 4 | - | Projektmanager Specialist                                                    |
| 219 | 4 | - | Technical Engineer Specialist                                                |
| 220 | 4 | - | Meßtechniker im TEC Bereich                                                  |
| 221 | 4 | - | CAD und Netzdatenmanager Specialist im TEC Bereich                           |
| 222 | 4 | - | Leitungsassistenz oder Assistenz mit überwiegend fachlichen Aufgaben         |
| 223 | 4 | - | Reporting Specialist                                                         |
| 224 | 4 | - | Operativer Purchaser Specialist                                              |
| 225 | 4 | - | Fulfillment, Material Manager, Order Manager oder Disponent Specialist       |
| 226 | 4 | - | Technical Service Specialist                                                 |
| 227 | 4 | - | Special Complaints Specialist oder Cross Media Specialist                    |
| 228 | 4 | - | Billing Consultant Specialist                                                |
| 229 | 4 | - | Backoffice Specialist                                                        |
| 230 | 4 | - | A1 Shop B2B Consultant Specialist                                            |
| 231 | 4 | - | Telesales Outbound Specialist und Telesales Specialist                       |
| 232 | 4 | - | Quality Coach Specialist                                                     |
| 233 | 4 | - | Customer Delivery Management Specialist                                      |
| 234 | 4 | - | TEC Support Specialist                                                       |
| 235 | 4 | - | Sales Assistant oder Assistenz mit überwiegend fachlichen Aufgaben           |
| 236 | 4 | - | Inside Sales Support Specialist                                              |
| 237 | 4 | - | Produktmanagement Specialist                                                 |
| 238 | 4 | - | Projektmanager Specialist                                                    |
| 239 | 4 | - | Ordering Management Specialist                                               |
| 240 | 4 | - | Sales Assistant mit überwiegend fachlichen Aufgaben                          |
| 241 | 4 | - | Sales Segmentation Support Specialist                                        |

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| 242 | 4 | - | Specialist Beschaffung und Leistungsverrechnung                                  |
| 243 | 5 | A | Power Engineering Qualified oder Maintenance Qualified                           |
| 244 | 5 | A | Servicetechniker Qualified in Network Teams                                      |
| 245 | 5 | A | Arbeitsvorbereiter Qualified                                                     |
| 246 | 5 | A | SL Consultant Second Level Qualified                                             |
| 247 | 5 | A | A1 Shop Consultant Qualified                                                     |
| 248 | 5 | - | Planner Network Advanced                                                         |
| 249 | 5 | - | Quality Assurance Support oder Technical Advanced im TEC Bereich                 |
| 250 | 5 | - | Servicetechniker Advanced in Network Team oder Fachmonteur mit Lagertätigkeit    |
| 251 | 5 | - | CAD und Netzdatenmanager Advanced im TEC Bereich                                 |
| 252 | 5 | - | Projektassistent Kabelfehler im TEC Bereich                                      |
| 253 | 5 | - | Technical Engineer Advanced im TEC Bereich                                       |
| 254 | 5 | - | Support mit fachlichen Komponenten                                               |
| 255 | 5 | - | Serviceline Consultant Advanced                                                  |
| 256 | 5 | - | Special Complaints Advanced oder Cross Media Advanced                            |
| 257 | 5 | - | Serviceline Administrator Advanced                                               |
| 258 | 5 | - | Billing MA Abrechnung Advanced                                                   |
| 259 | 5 | - | Video Conference Service MA Advanced                                             |
| 260 | 5 | - | Support mit fachlichen Komponenten                                               |
| 261 | 6 | - | Support ohne fachliche Komponenten                                               |
| 262 | 6 | - | Technician Basic oder Technical Power Engineering in Network                     |
| 263 | 6 | - | Servicetechniker Basic oder Fachmonteur Basic im TEC Bereich                     |
| 264 | 6 | - | Administrativer Support ohne fachliche Komponenten                               |
| 265 | 6 | - | Lagerlogistiker, Lager- und Transportarbeiter Basic                              |
| 266 | 6 | - | Administrativer Support ohne fachliche Komponenten                               |
| 267 | 7 | - | Berufskraftfahrer                                                                |
| 268 | 8 | - | Directory / Serviceline MitarbeiterIn Entry oder Cross Media MitarbeiterIn Entry |

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